INTRODUCTION TO GROUND OPS TRAINING COURSE

BACKGROUND

IThis course was developed as introduction in ground operations for individuals planning to be a nominated person responsible for the management and supervision of the ground operations in accordance with the Regulation (EU) 965/2012.

COURSE CONTENT

- Introduction to Ground Operations
- Scope of Operations
- Manuals
- Legal requirements
- Ground OPS Audits
- Understanding Operational Flow on Ground
- Ramp Activities
- Check-in Activities
- Cargo Activities
- Catering uplift
- Cleaning
- De-icing
- Documentation
- Station management
- IATA SGHA
- Insurance

TARGET AUDIENCE

This course is intended for anyone who is planning be a nominated person responsible for the management and supervision of the ground operations within an AOC or other Operator. It may also be suitable for any other individuals connected with air operations who wish to expand.

PREREQUISITES

It is beneficial for participants to have at least a basic understanding of the principles behind Operator management systems although this is not essential.

OBJECTIVES OF THE COURSES

Upon completion of this course, it is anticipated that participants with average aptitude will be

competent to undertake a role in the management as a nominated person responsible for ground operations within an air Operator.

DURATION

This course runs for 2 days as a stand-alone course. Course commences at 09:00 and ends 17:00 with lunch break of 1 hour and coffee breaks in the morning and afternoon. Timings may be adjusted as agreed on the day, between instructor and participants.

CONTACT DETAILS

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