



European Aviation  
**CONSULTANTS**

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## **CRM INSTRUCTOR & INSPECTOR RECURRENT TRAINING COURSE**

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### **BACKGROUND**

Learn how to make your CRM training more effective and motivating for your students. This 2,5 day train-the-trainer recurrent training course will refresh your teaching techniques, training skills and show how to get the most out of your training. With practical training and the feedback of your professional class instructor and course participants you will gain valuable information how to make your training more effective and interesting.

This course is based on the ICAO Human Factors Training Manual, Crew Resource Management (CRM) Training. Our course was developed on the basis of the EASA requirements however additionally focusses on ICAO requirements and is thus relevant for all instructors engaged in CRM instruction no matter your location. This course will therefore make you familiar with the latest developments and background information. As main topics are currently Threat-and-Error management as well as Fatigue Risk Management is highlighted. In accordance with the new upcoming rest period regulations it will enhance your safety awareness in these sectors.

### **COURSE CONTENT**

The modules of the course are as follows:

<b>1st day (half day)</b>	Welcome & Introduction ICAO & EASA Regulatory background (Basis / updates) Review of instructor and presentation techniques
<b>2nd day</b>	Review of instructor/ inspector evaluation skills Fatigue Risk Management System & FTL's Startle Effect & Resilience
<b>3rd day</b>	Upset recovery Threat and Error Management How to measure the effectiveness of your CRM training

### **TARGET AUDIENCE**

This course is relevant for the following aviation personnel:

CRM professionals; Flight instructors; Pilots and cabin crew; Ground service instructors; Safety managers; Aviation authority inspectors in the OPS domain.

## **PREREQUISITES**

It is beneficial for participants to have at least a basic understanding of the principles behind Operator management systems although this is not essential.

## **DURATION**

**This course runs 2.5 days.** Starting at 09:00h and all other at 09:00h and ending 17:00h with lunch break of 1 hour and coffee breaks in the morning and afternoon.

Timings may be adjusted as agreed on the day, between instructor and participants.

## **CONTACT DETAILS**

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