

# AIR OPERATOR COMPLIANCE MONITORING SYSTEM TRAINING COURSE

#### **BACKGROUND**

The introduction of Regulation (EU) 965/2012 saw the requirements of Compliance Monitoring introduced in lieu of Quality Systems for AOCs. It also saw the introduction of Compliance Monitoring for other air operators who may not have previously been required to have a quality or compliance monitoring system

This course was developed to be equally relevant for those AOCs for whom Compliance Monitoring and Quality Systems are new concepts and those for whom the new requirements are simply a transition from their existing systems. This course was also designed to give delegates sufficient theoretical auditor training for them to then continue on to an in-company auditor training programme putting theoretical knowledge acquired during the course into practice.

#### **COURSE CONTENT**

The following items are addressed, covering the regulatory requirements:

- Requirements of Compliance Monitoring Systems in Annex IV to Regulation (EU) 2018/1139
- Requirements of Compliance Monitoring Systems in ORO.GEN
- Related Acceptable Means of Compliance and Guidance Materials
- Compliance Monitoring Programmes for Operators
- Audits and Inspections
- Size Nature and Complexity of the Activity
- Requirements when Contracting Activities
- Relationship with all related Parts

In addition, the course also includes Basic Auditor Training upon completion of which, delegates will be fully prepared to commence on-job auditor training within an Operator.

#### **TARGET AUDIENCE**

This course is intended for anyone who is involved in the implementation, running or ongoing management of a Compliance Monitoring System within an AOC/Air Operator. This course is also intended for anyone wishing to undertake the role of an auditor within an AOC/Air Operator. It may also be suitable for any other individuals connected with an AOC or Operator who wish to expand their knowledge of the functioning of aviation systems (the Compliance Monitoring System basic requirements are similar in most spheres of European Aviation).

# **PREREQUISITES**

It is beneficial for participants to have at least a basic understanding of the principles behind AOC/Air Operator management systems although this is not essential. For those without a basic knowledge of management systems, this course is an ideal follow-on to the European Aviation Consultants Air Operator Regulation Training Course and may be combined with that course to give participants all the information they require for entry onto this course.

# **OBJECTIVES OF THE COURSES**

Upon completion of this course, it is anticipated that participants with average aptitude will be competent to undertake a role in the management and/or audit function of a Compliance Monitoring System within an Air Operator (as specific to their role within the operation).

#### **DURATION**

This course runs for 2 days when combined with an EU Aircrew Regulation Training Course or 3 days as a stand-alone course. Course commences at 09:00 and ends 17:00 with lunch break of 1 hour and coffee breaks in the morning and afternoon.

Timings may be adjusted as agreed on the day, between instructor and participants.

### **CONTACT DETAILS**

### Jeremy Baldwin - Course manager

jeremy.baldwin@european-aviation-consultants.com +371 29686147

#### **International Office**

+372 6027471

#### Feel free to contact European Aviation Consultants

info@european-aviation-consultants.com

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www.european-aviation-consultants.com